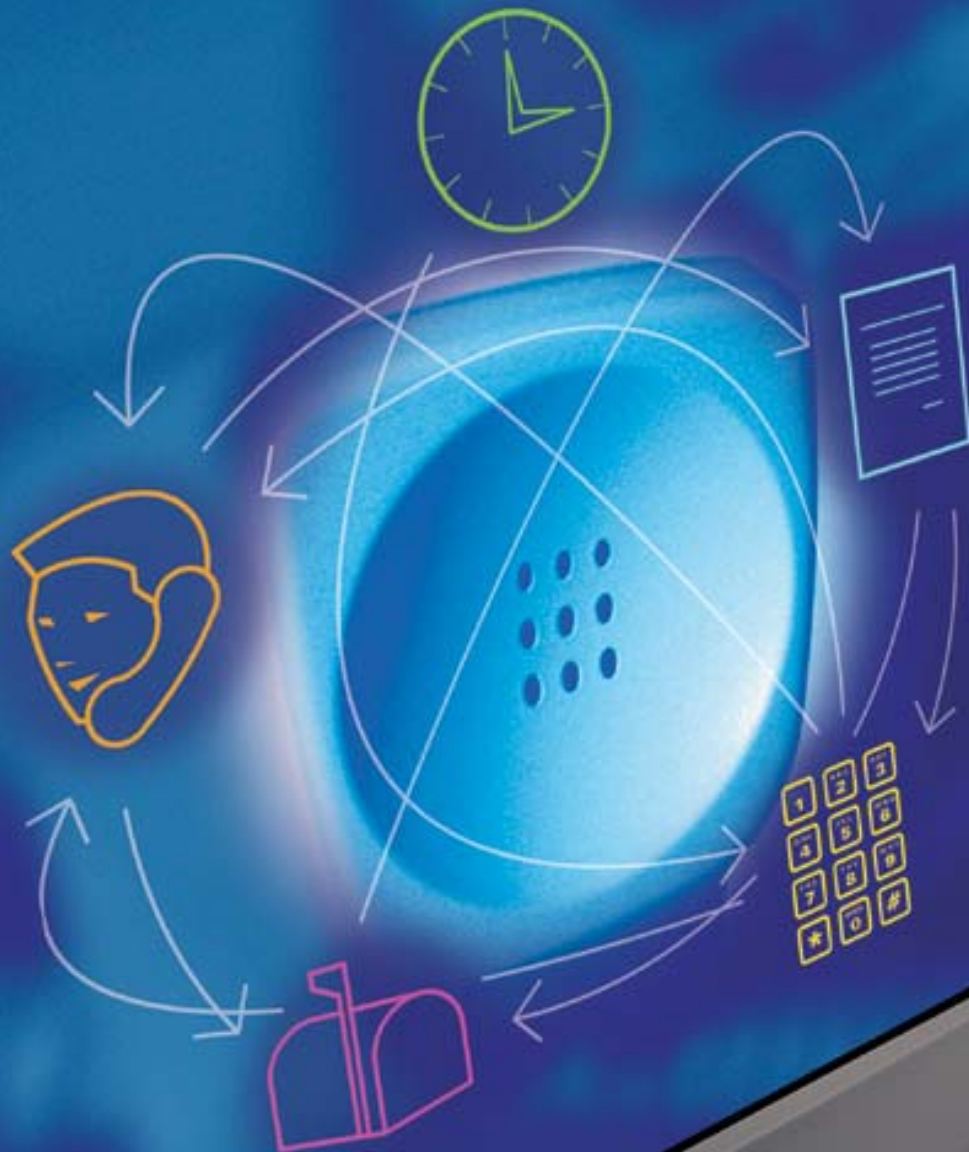


TOSHIBA



Reliable High Performance Solutions

STRATAGY

Voice Processing

The Voice Processing System That Does It All For All Types Of

Business

Designed Exclusively For Voice Processing Applications

Today more than ever, businesses of all sizes rely on voice processing to manage telephone calls, improve customer service, and enhance productivity. Toshiba's Strategy Voice Processing System is uniquely designed to meet this critical, growing need cost-effectively. We are committed to delivering products with the highest quality, reliability, and performance. We offer a range of Strategy platforms that provide the optimum solution to fit your particular business needs.

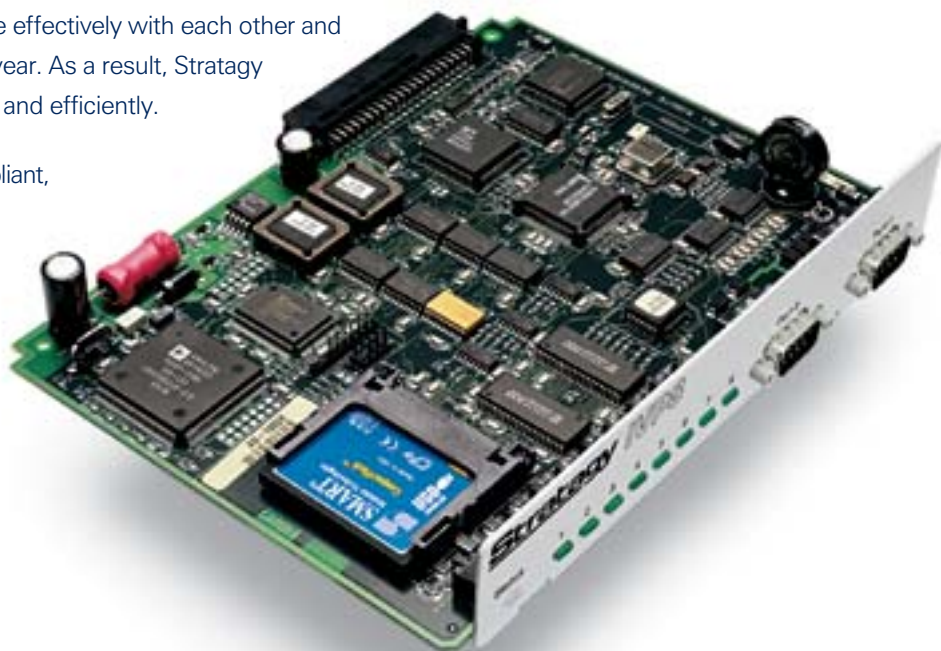
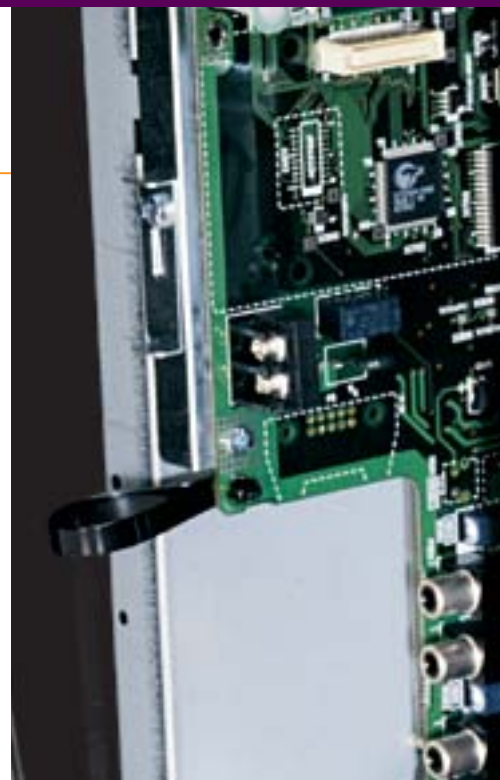
Total Communication Efficiency For Your Employees And Customers

The power of Strategy can effectively improve your company's efficiency and productivity. It puts an end to missed calls, missed messages, and missed opportunities, enhancing customer service and internal communications. Strategy helps you manage your incoming calls effectively by providing your callers with the immediate attention, responsiveness, and access they need.

With its sophisticated call processing and voice mail capabilities, Strategy gives your callers the user-friendly features and options they need. They can choose to leave a message, hold, or automatically be sent to a live operator. All these choices are scheduled for around-the-clock operation.

Strategy also enables your employees to create, send, receive, review, and save voice messages from any tone-dialing telephone. Whether they're in or out of the office, Strategy allows them to communicate effectively with each other and your customers 24 hours-a-day, 365 days-a-year. As a result, Strategy makes your organization run more smoothly and efficiently.

Plus, all Strategy systems are Year 2000 compliant, ensuring that Strategy will provide high-performance voice processing into the next millennium. And because Strategy is from Toshiba, you can count on its quality and reliability for years to come.





Strategy IVP8 and Strategy DK seamlessly integrate with your Strata DK or Strata CTX telephone system.

Strategy IVP8 And Strategy DK Integrate Voice Processing Inside Your Telephone System

Our new Strategy IVP8 and Strategy DK models provide voice processing functionality on a single printed circuit card, seamlessly integrated inside your Strata DK or Strata CTX telephone system.

Since they require no external connections, both Strategy IVP8 and Strategy DK systems deliver fast, dependable voice processing performance. There's no need for standard telephone ports, outside cabling, or a separate battery backup. As a result, the more cost-effective Strategy IVP8 and higher storage capacity Strategy DK enable you to have your entire telecommunications system embedded within your Strata DK telephone system.

Flexible design
lets you quickly
and cost-effectively
expand your
system as your
company grows.





Keep Your Return On

Investment

Providing The Full Range Of Voice Processing Solutions

Whether you require reliable voice messaging or complex applications, Toshiba offers a Strategy system that matches your voice processing needs and budget. You can choose from Strategy Flash, our smallest complete solid state system, or several other proprietary systems designed exclusively for high-performance voice processing applications. Whichever Strategy system you select, you'll realize significant cost savings while improving productivity.

All Strategy Platforms Deliver Maximum System Reliability And Return On Investment

All Strategy platforms are specifically designed to function as a voice processing system, not as a basic computer with voice boards and software added on.

Unlike conventional voice boards that plug into a PC, Strategy is a proprietary system with most Strategy platforms, including voice ports, disk drive controllers, and serial ports integrated onto the motherboard – all of which minimizes the risk of systems failures and loose connections, as well as assures maximum reliability of system hardware and performance, with superior cost-effectiveness.

A Strategic Alliance For The Ultimate Voice Processing System

The Strategy Voice Processing System combines the strengths of two giants in the telecommunications industry – Toshiba and Dialogic. By joining forces, Toshiba and Dialogic are able to offer you a variety of integrated platforms designed only for voice processing. Best of all, this strategic alliance allows us to create a unique system that delivers both high-performance voice processing and maximum value for your investment.

Protecting Your Strategy System Investment

Since Strategy is flexible and expandable, most enhancements can be incorporated into your existing system quickly and inexpensively. That way, your Strategy system investment will be protected as your voice processing needs change and as Toshiba introduces future Strategy innovations.

Features And Benefits

Call Record With Strata CTX**

Stratagy users may now record the conversation of a Strata CTX active call and store it in a Stratagy voice mailbox. Pressing the optionally programmed Record feature key on the Strata CTX telephone begins the recording. Once the Record button is pressed, there is approximately a one second interval before the recording starts. In extreme busy conditions, the interval could extend up to five seconds. To stop recording, press the Record key again. Recordings can also be paused and restarted by pressing an optionally programmed PS/RES feature key on your phone. Users can be given the ability to have the recordings go to their personal mailbox or an alternate mailbox.

Seamless Integration With Telephone Systems

The Stratagy Voice Processing System provides complete integration with Toshiba's Strata DK Digital Business Telephone Systems, and most other non-Toshiba telephone systems. This integration ensures seamless efficiency and performance, plus ease of use. Stratagy also delivers seamless performance when connected to two different phone systems simultaneously.

Personal Mailbox Provides User Flexibility

Stratagy enables users to choose from up to 7 greetings, automatically controlled call screening, single-digit menus, personal call queuing with connection choices to an operator or another party, and more.

Efficient Message Notification

In addition to standard message notification, Stratagy enhances productivity by alerting the user to new messages received while they're logged on to their voice mailbox.

Calling Party ID Functions Boost Productivity

Stratagy can be configured to store calling party identification information from the Strata DK telephone system, and can automatically announce the calling party's phone number at the user's request during message playback. This makes returning voice-mail messages fast and easy. So even if callers forget to leave their return phone number, Stratagy remembers.

Automatic Call Routing

Stratagy automatically routes calls to appropriate extensions, based on calling party ID. There's no need for your callers or employees to input additional information. Ideal for quickly and efficiently routing calls to your regional sales or service departments.

Single-Digit Menus Efficiently Guide Callers To Information

Provides quick, easy access to your company's departments or other information. Stratagy can even automatically change menu choices and call routing based on the time of day or day of week.

Easy-To-Use Interface

Stratagy is designed to operate the way you normally use your phone, with easy-to-remember features.

Company Directory Simplifies Locating Employees Or Departments

Employees and outside callers can simply dial a first or last name of the person they wish to reach. This saves time and avoids unnecessary routing by an operator.

Information Mailboxes Improve Customer Service

This helpful feature can automatically provide callers with frequently requested information, from your business's hours of operation and location to event dates and times, quickly and reliably 24 hours-a-day, every day.

Networking Ensures Seamless Communication*

Stratagy users can communicate with users of any voice processing system that supports the AMIS analog networking protocol.

Fax Integration Streamlines Information Management*

Fax Back feature allows you to send faxes to your customers at their convenience. Fax Mail feature notifies users when a fax is automatically received. Saving, forwarding or printing the fax is simple – in or out of your office. All Stratagy systems provide incoming Fax Tone Detection and transfer capability.

Administration Mailbox Saves Time And Money

Stratagy's Administration Mailbox enables your system administrator to add or delete user mailboxes, add or modify names used for mailboxes, reset mailbox security codes, plus set the system date and time, all quickly and easily through a telephone. By empowering your administrator to perform these tasks, Stratagy saves you time, helps control cost, and better manages your operation.

Specifications

System Features

- AMIS Networking*
- Audiotex
- Automated Attendant
- Automated Directory
- Automatic Gain Control (AGC)
- Call Queuing
- Call Transfer
- Caller Confirmation Prior to Transfer
- Disk Redundancy*
- Dual Integration*
- Fax Messaging*
- Fax On Demand/Fax Back*
- Fax Tone Detection
- Greeting Restart
- Inband Integration
- Interactive Voice Response (IVR)*
- Multiple System Languages*
- Port Selectable Greetings
- Remote Administration
- Safe Message Purging
- SMDI RS-232 Integration
 - Call Routing Based On Calling Party ID
 - Calling Party ID Number Playback
- System Backup
- Token Programming*
- Toshiba Plug and Play
- Universal Ports
- Varied Sampling Rates*
- Voice Messaging
- Year 2000 Compliance

Admin Features

- Automatic Message Copy
- Automatic Message Copy with Delete
- Automatic Message Date/Time Control
- Busy Greeting Length Control
- Called Identification
- Chaining
- Copy Range
- Directory Control
- Disk Space Notification
- Greeting Length Control
- Group Partitions-Call Blocking
- Guest Users Limit*
- Message Length Control
- Message Notification
- Multiple Directory Names
- Name and Extension Control
- Programmable Dial Actions
- Real Time Screen Information*
- Relay Paging
- Reports
- Ring Duration
- Scheduled Audiotex
- Scheduled Company Greetings
- Screen Saver*
- Shared Extensions
- Single-digit Menuing
- System Distribution Lists
- Telephone Messaging Administration
 - Add/Delete User IDs
 - Modify Directory Name
 - Set System Date and Time
 - Reset User IDs Security Code
- Urgent Message Notification
- User Option Locks
- Voice Forms

User Features

- Busy Greeting
- Call Queuing
- Call Record with Strata CTX
- Call Screening
- Continuous Message Delete
- Continuous Message Playback
- Do Not Disturb
- Fax Message Immediate Retrieve*
- Fax Message Send Retrieve*
- Future Delivery Message Review*
- Guest Users*
- Message Date and Time by Request
- Message Delete Announcement
- Message Delete/Save Control
- Message Forwarding
- Message Notification
- Message Playback Control
- Message Pause During Playback
- Message Pause During Record
- Message Receipt Verification
- Message Retrieval Control
- Message Volume Control*
- New User Tutorial
- Office Paging
- Paging for Urgent Calls
- Personal Distribution Lists
- Personal Greetings
- Private Messages
- Prompt/Message Speed Control (with pitch correction)*
- Protected Security Code
- Relay Paging
- Scheduled Call Screening
- Scheduled Do Not Disturb
- Scheduled Extensions
- Scheduled Greetings
- Scheduled Message Notification
- Scheduled Ring Duration
- Single-digit Menus
- Single-digit Message Reply
- Urgent Messages

* Not available on all Strategy systems

** Available the first quarter of 2002



The Toshiba

Tradition

Toshiba has become the 26th largest company in the world and the world's 8th largest computer/electronics company, by consistently offering our customers products that meet the complex demands of today's fast-paced business environment. That's why the Toshiba name is a guarantee of quality and reliability for millions of customers worldwide.

The Strategy 6D, 24D, 24 Plus, Flash, Strategy DK, and IVP8 reflects our continued commitment to quality, reliability, performance, and value. Since your Strategy voice processing system is backed by Toshiba's proven reputation and global resources, you can count on its superior performance year after year.

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